International Protector Middle East



# Application form

# Part 1: Introduction

# It is most important that you read this part before completing the application form.

Please provide all relevant information and documentation so that we can process your application as soon as possible. Further information may be required during the validation process (i.e. questions arising from the information provided).

Please complete this form in English, using block capitals. If you make a mistake, please cross it out and correct it, initializing any amendments. Please do not use correction fluid or any other method for deleting incorrect information.

If you require more space to write your answers, please attach an additional sheet to this application, and write on this form that you have done so.

- 1 Disclosure of all relevant information
  - Help us to assess your application by giving us all the information we ask for. All the questions we ask are relevant and important. In this application, you must disclose completely and truthfully all and any information, facts and circumstances of material significance of which you are aware. Information, facts or circumstances are material if they would influence the judgment of a prudent underwriter in determining the premium or determining whether or not to accept the risk. If any material information, fact or circumstance is not disclosed in this application or you misrepresent any material information, fact or circumstance, we may cancel the policy and all or part of any claim may not be paid. If you are in doubt as to whether or not any information is material it is advised to disclose it.
  - If anything about your health or circumstances changes after you have completed this application, and before we start the cover applied for, you must let us know immediately.

We need to know of any changes which would have resulted in different replies to questions asked either: on or resulting from the application form or other questionnaire; or by any doctor or nurse acting on our behalf.

To inform us of any such change, please telephone our Dubai office on +97144362800.

Changes would include having, or expecting to have, doctor, hospital or clinic consultations, treatment as an in-patient or out-patient or a blood test for any reason. We also need to know immediately if you change your occupation, country of residence or take up any hazardous sports or pastimes before cover starts.

• If we are advised of any changes we will confirm in writing whether or not any terms quoted will still apply.

#### 2 Terms and conditions

- You should seek guidance from your usual Financial Adviser as to the suitability of the policy to your own particular circumstances.
- Once your application has been processed, you will receive a copy of our policy conditions, along with your personal policy schedule(s). Please ensure you read these documents in full during the 'cooling off' period and that you retain any documents and/or correspondence received from us.

An electronic copy of the policy conditions can be requested from your financial adviser at any time prior to receiving the copy that is sent with your policy schedule(s).

- Important: Please be aware that the policy conditions sent with your policy schedule(s) will be the ones that apply to your policies; therefore, these documents should be kept safe.
- You are entitled to ask for a copy of your application form at any time.

### 3 Medical evidence

We will only pay for medical information which we have specifically requested.

### Answering the application questions

- Please take reasonable care to ensure that the answers you provide throughout this application form are to the best of your knowledge and belief, true and that no fact has been withheld.
- Please understand and accept that failure to disclose a fact or giving of false information, may give us the right to cancel from inception any policy issued as a result of this application and may invalidate any future claim.
- Please also understand that you must tell Friends Provident International Limited, without delay, if your health or circumstances change before the risk date of the policy.

### Details of Financial Adviser - to be completed by the Financial Adviser

| Company name                                  |                         |
|---|-------------------------|
| Friends Provident International agency number |                         |
| Telephone                                     |                         |
| Fax   |                         |
| Contact details for acknowledgement/quer      | ies on the application. |
| Contact name                                  |                         |
| Phone number                                  |                         |
| Email address                                 |                         |
| Plan number (if known)                        |                         |
| Please contact us to obtain a pre-allocated   | plan number if desired. |

|     | Failure to give accura   | ate and complete answers may result in I          | non payment of a claim             |
|-----|--|---|------------------------------------|
| Pa  | art 2: Personal details  | s of life/lives assured                           |                                    |
| The | life/lives assured is/are the person(s)  | on whose life (lives) the policy will be written. | Please complete in block capitals. |
|     |  | First (or only) Life                              | Second Life                        |
| 1   | Title  | Mr Mrs Miss Ms                                    | Mr Mrs Miss Ms                     |
|     |  | Other   | Other                              |
|     |  | Male Female                                       | Male Female                        |
| 2   | Surname/Family name  |   |                                    |
| 3   | First name(s)  |   |                                    |
| 4   | Current residential address<br>(including street name, town and<br>area code if known)                                     |   |                                    |
| 5   | Correspondence address<br>(if different)   |   |                                    |
| 6   | Telephone number(s)  | Work  | Work                               |
| 0   | (Please provide at least one telephone number for each   |   |                                    |
|     | life assured)  | Home  | Home                               |
|     |  | Mobile  | Mobile                             |
| 7   | Email Address  |   |                                    |
| 8   | ID or passport number  |   |                                    |
| 9   | Permanent residency visa number<br>(if applicable)   |   |                                    |
| 10  | Date of birth (dd/mm/yyyy)   |   |                                    |
| 11  | Marital status   |   |                                    |
| 12  | Relationship or nature of interest<br>between the two lives to be<br>assured (if applicable)                               |   |                                    |
| 13a | Do you have a regular doctor or medical practitioner?  | Yes No  | Yes No                             |
|     | If yes, provide <b>full</b> name and address<br>of your regular doctor or medical<br>practice/centre including fax number. |   |                                    |
|     | Please note we might not contact your doctor. Even if we do, you   |   |                                    |
|     | must still disclose all facts when<br>completing this application.   |   |                                    |
|     |  | Telephone   | Telephone                          |
|     |  | Fax   | Fax                                |
| 13b | How long has your regular doctor known you?  | years   | years                              |

# Part 3: Occupation

|    |  | First (or only) Life   | Second Life  |
|----|--|--|--|
| 1a | What is your occupation?<br>(If you have more than one<br>occupation, please provide full<br>details of each one)  |  |  |
| 1b | What is the <b>name</b> and <b>address</b> of<br>your employer and the <b>nature of</b><br><b>your employer's business</b> (e.g.<br>Oil & natural gas, Construction,<br>Financial Services etc)? |  |  |
| 1c | Please give details if you work<br>underground, underwater, at heights<br>over 3 metres, offshore or any<br>other hazardous aspects of your<br>occupation  | Full details to include percentage of working<br>time spent at heights and average and maximum<br>heights worked at (if applicable.) | Full details to include percentage of working<br>time spent at heights and average and maximum<br>heights worked at (if applicable.) |

# Start date

Should anything about your health or other circumstances change before we have started the policy you have applied for, you must tell us immediately. We will then confirm in writing whether any terms we have quoted will remain available. Failure to notify us of any such change may result in the policy becoming void and the benefits not becoming payable

We will start your policy immediately if your application is accepted on our normal terms, unless you state a date below on which you would like it to start or have instructed us otherwise.

If your application is not accepted on our normal terms, the policy will not start until we receive written notification of your acceptance of any revised terms we offer, and your instruction for the policy to start.

We also need to have received your first premium or a completed banker's standing order or credit card instruction.

Effective date (dd/mm/yyyy)

|   | te and complete answers may result in   | non payment of a claim  |
|---|---|---|
| Part 4: Plan Details  |   |   |
| Premium payable Monthly   | GBP (£) EURO (€) AED<br>Annually Credit card (Not Cheque/   | Please see the information in Part<br>14 before choosing your premium<br>frequency and premium payment<br>method.<br>Bank transfer (Annual  |
| Premium payment method order (BSO)  | for AED policies) post-date   |   |
| A – Life Cover – Level Sum Assured  |   |   |
| First Life only Term Sum assured (years) Total and Permanent Disability Benefit (Tick if required)  | Second Life only<br>Sum assured (years)<br>Total and Permanent Disability<br>Benefit (Tick if required) | Joint Life Term<br>Sum assured (years)<br>Total and Permanent Disability<br>Benefit (Tick if required)<br>First Life Second Life  |
| B – Life or Earlier Critical Illness Co   | ver – Level Sum Assured   |   |
| First Life only         Sum assured       Term         (years)  | Second Life only Sum assured (years)  | Joint Life<br>Sum assured (years)   |
|   |   |   |
| C – (Stand-alone) Critical Illness Co   | ver – Level Sum Assured   |   |
| C – (Stand-alone) Critical Illness Co<br>First Life only<br>Sum assured (years)   | ver – Level Sum Assured Second Life only Sum assured (years)  | Joint Life<br>Sum assured (years)   |
| First Life only   | Second Life only<br>Sum assured (years)   | Term  |
| First Life only     Term       Sum assured     (years)  | Second Life only<br>Sum assured (years)   | Term  |
| First Life only       Term (years)         Sum assured       (years)         D – Life Cover – Decreasing Sum As         First Life only         Sum assured       Term (years)         Interest rate       7%         Or       11%         Total and Permanent Disability | Second Life only           Sum assured         Term (years)   | Sum assured       Term (years)         Joint Life       Term (years)         Sum assured       Term (years)         Interest rate       7%         Interest rate       7%         Total and Permanent Disability Benefit (Tick if required) |

# Part 5: Residential and travel details

|    |  | First (or only) Life | Second Life |
|----|--|----------------------|-------------|
| 1  | What are your nationalities?<br>Please list all.<br>If you intend to change your<br>country of residence, please<br>provide full details.  |                      |             |
| 2  | Country of birth   |                      |             |
| 3  | Town of birth  |                      |             |
| 4  | What is your current country of residence?   |                      |             |
| 5  | What is the legal basis of your stay<br>in the current country of residence<br>(eg permanent resident visa)?   |                      |             |
| 6a | How long have you lived in your current country of residence?  |                      |             |
| 6b | How long do you intend to stay in<br>your current country of residence?<br>If you intend to change your country<br>of residence, please provide full<br>details.   |                      |             |
| 7  | In which countries have you lived<br>and for how long?   |                      |             |
| 8a | Has your occupation involved travel<br>outside your current country of<br>residence in the last two years?<br>If Yes, please give details including<br><b>specific countries</b> visited, dates and<br>duration of stay.           | Yes No               | Yes No      |
| 8b | Do you expect your occupation to<br>involve travel outside your current<br>country of residence in the future?<br>If Yes, please give details including<br><b>specific countries</b> to be visited,<br>dates and duration of stay. | Yes No               | Yes No      |

# Part 6: Recreation details

To qualify as a 'non-smoker' you must not have used any form of tobacco or nicotine products within the last 12 months.

|    |  | First (or only) Life                                   | Second Life               |
|----|--|--|---------------------------|
| 1  | Have you smoked or used any form of tobacco (for example cigarettes, cigars, pipe tobacco, shisha pipe)  | Yes No (Random tests may be carried out to verify non- | Yes No smoker status)     |
|    | or nicotine product (for example<br>nicotine patches, nicotine gum,<br>e-cigarettes) in the last 12 months?<br>If yes, what form and how much  | eg cigarettes, 20 per day                              | eg cigarettes, 20 per day |
|    | a day?   |  |                           |
|    | If you have given up, when did you<br>last use tobacco, what form and<br>how much a day did you previously<br>use?   |  |                           |
| 2a | Do you drink alcohol?  | Yes No   | Yes No                    |
|    | If yes, how many units per week?   |  |                           |
|    | (1 unit = a single measure of spirits<br>or 1 glass of wine (125ml) or 1/2 pint<br>(250ml) of beer).   |  |                           |
| 2b | Have you ever been advised by a doctor or any other medical  | Yes No   | Yes No                    |
|    | practitioner to reduce or stop<br>your alcohol consumption on<br>medical grounds or have you ever<br>taken part in counselling, therapy<br>or a programme with the aim of<br>reducing or stopping your alcohol<br>consumption?   | Details  | Details                   |
| 3  | In the last 7 years have you   | Yes No   | Yes No                    |
|    | taken any non-prescription drugs<br>(for example LSD, ecstasy, cocaine,<br>heroin, cannabis, anabolic steroids<br>etc)?  | Details  | Details                   |
| 4  | Do you take part in any hazardous  | Yes No   | Yes No                    |
| 4  | Do you take part in any hazardous<br>sport or pastime or do you intend to<br>start? (Mountaineering, motor sport,<br>sub-aqua diving and private flying are<br>examples but you should include any<br>activity that is hazardous. You do not<br>need to include sports such as horse<br>riding, skiing, football, rugby, hockey,<br>cricket or racquet sports) | Details  | Details                   |
|    |  |  |                           |

# Part 7: Financial details

Where requested please give us as much information as possible in order to avoid needing to go back to you for further clarification. For higher sums assured we may require further evidence. Where possible we have asked for this to be attached to the application form so we can underwrite this as soon as possible. To determine financial underwriting requirements the following currency conversions will be used:

| US Dollars | British pounds | euros     | UAE dirhams |
|------------|----------------|-----------|-------------|
| 500,000    | 285,000        | 421,800   | 1,840,000   |
| 1,000,000  | 565,000        | 836,000   | 3,680,000   |
| 2,000,000  | 1,125,000      | 1,665,000 | 7,360,000   |
| 5,000,000  | 2,850,000      | 4,218,000 | 18,400,000  |

You are reminded that your answers in this section form part of your application and failure to give accurate and complete answers may result in non-payment of a claim.

|  |  | First (or only) Life            |                                     | Second Life            |                   |
|--|--|---------------------------------|-------------------------------------|------------------------|-------------------|
| 1 Annual earned                              | ncome  | Currency (eg. USD)              |                                     | Currency (eg. USD)     |                   |
|  |  | Amount                          |                                     | Amount                 |                   |
| 2a First (or only)                           | ife  |                                 |                                     |                        |                   |
| Do you have ar<br>(If yes, please g          | y existing life, disak<br>ive details below) | oility, or critical illness ins | urance on your life?                | Yes No                 | ]                 |
| Type of cover (eg<br>Life, critical illness  | etc Country of insurance                     | Name of insurer                 | Sum assured<br>(including currency) | Start date and term    | Reason for policy |
|  |  |                                 |                                     |                        |                   |
|  |  |                                 |                                     |                        |                   |
| Second Life                                  |  |                                 |                                     |                        |                   |
| Do you have ar<br>(If yes, please g          | y existing life, disat<br>ive details below) | pility, or critical illness ins | urance on your life?                | Yes No                 | ]                 |
| Type of cover (eg<br>Life, critical illness, | etc Country of insurance                     | Name of insurer                 | Sum assured<br>(including currency) | Start date and term    | Reason for policy |
|  |  |                                 |                                     |                        |                   |
|  |  |                                 |                                     |                        |                   |
|  |  |                                 |                                     |                        |                   |
| 2b Are any of thes                           | e policies to be<br>this application is      | Yes No                          |                                     | Yes No                 | ]                 |
| in force?                                    |  | Company and policy re           | ference                             | Company and policy ref | erence            |
|  |  |                                 |                                     |                        |                   |
|  |  |                                 |                                     |                        |                   |
|  |  |                                 |                                     |                        |                   |

| <b>Financial details</b> | (continued) |
|--------------------------|-------------|
|--------------------------|-------------|

- 2c If total amount of cover in existence, plus this application, is greater than either US\$2M of life assurance or US\$500,000 of critical illness insurance, or equivalent, please attach evidence of earned income for the main earner.
- Apart from the plans mentioned in Part 7, 2a, have you applied to any 3 other co critical il 12 month

4

| Please tick if at | tached |
|-------------------|--------|
|-------------------|--------|

(eg latest tax statement, statement from employer, last 3 months' payslips)

# First (or only) Life

No

Yes

### Second Life

| Yes | No |  |
|-----|----|--|
|-----|----|--|

| other company for life, disability or<br>critical illness insurance in the last                   | Company Company   |   |  |  |
|---|---|---|--|--|
| 12 months or are you about to?  | Date  | Date  |  |  |
|   | Details including sums assured and reason for policies                      |   |  |  |
|   | Is only one application to proceed?   | Is only one application to proceed?   |  |  |
| Have you ever applied for life assurance, insurance against                                       | Yes No  | Yes No  |  |  |
| <ul><li>'critical illness' or income protection</li><li>/ disability insurance and been</li></ul> | Company   | Company   |  |  |
| turned down or asked to pay a<br>higher premium or have other<br>special terms been imposed?      | Full details including reason for adverse decision, company and sum assured | Full details including reason for adverse decision, company and sum assured |  |  |
|   | Date  | Date  |  |  |

# Financial details (continued)

5 Please complete one section from either personal cover (a) or business protection (b)

#### a) Personal Cover

### Complete each appropriate section

Personal protection (ie family cover)

### First (or only) Life

Second Life

Please tell us the relationship and ages of any dependents

# Please contact your Friends Provident International Limited Middle East branch to discuss requirements for sums assured greater than US\$4M.

Personal loan protection (including mortgage)

| What is the reason for the loan?<br>If it is for a mortgage, please tell<br>us whether it is for your own main<br>residence or investment. |        |
|--|--------|
| Name of lender   |        |
| Amount and duration of loan  |        |
| Is the loan conditional on issue of this policy?   | Yes No |

If the sum assured is above US\$1M for life assurance or US\$500,000 for critical illness insurance, or equivalent, please attach a copy of the loan offer letter or evidence of the debt.

Please tick if attached

#### b) Business Protection

This includes keyman protection, partnership or shareholder protection or a loan taken out on behalf of a business.

| What is the reason for the cover<br>and how was this sum assured<br>derived? |  |
|--|--|
|  |  |

If the sum assured is above US\$1M for life assurance or US\$500,000 for critical illness insurance, or equivalent, please complete our Business Financial Underwriting Questionnaire and attach to this application.

Please tick if attached

# Part 8: Family history

# First (or only) Life

Before the age of **60**, have any of your natural parents, brothers or sisters had, or died from, heart disease, stroke, diabetes, cancer, Huntington's disease, polycystic kidney disease, polyposis of the colon, multiple sclerosis, Alzheimer's disease, Parkinson's disease, motor neurone disease, muscular dystrophy or any hereditary disorder not already listed above?

| Yes |  | No |
|-----|--|----|
|-----|--|----|

If Yes, please complete the relevant section(s) below with details of any of the conditions listed above. Please state the **age at onset of the medical condition** and in the case of cancer, which part of the body was **first affected**.

| Relationship to you of person affected | Medical condition | Age at <b>onset</b> of condition |
|--|-------------------|----------------------------------|
|  |                   |                                  |
|  |                   |                                  |
|  |                   |                                  |
|  |                   |                                  |

### Second Life

Before the age of **60**, have any of your natural parents, brothers or sisters had, or died from, heart disease, stroke, diabetes, cancer, Huntington's disease, polycystic kidney disease, polyposis of the colon, multiple sclerosis, Alzheimer's disease, Parkinson's disease, motor neurone disease, muscular dystrophy or any hereditary disorder not already listed above?

| Yes | No |
|-----|----|
| 103 |    |

If Yes, please complete the relevant section(s) below with details of any of the conditions listed above. Please state the **age at onset of the medical condition** and in the case of cancer, which part of the body was **first affected**.

| Relationship to you of person affected | Medical condition | Age at <b>onset</b> of condition |
|--|-------------------|----------------------------------|
|  |                   |                                  |
|  |                   |                                  |
|  |                   |                                  |
|  |                   |                                  |

# Part 9: Health questions - First (or only) Life

All the questions we ask are relevant and important. You must answer them accurately and completely to the best of your knowledge. If you do not, we may have the legal right to cancel any policy issued as a result of your application and to not pay any claim.

If the answer to any question is 'Yes' please give full details disclosing all facts as they can influence the assessment and acceptance of the application.

| 2  | Do you currently have o | r have you ever | had any o | of the | following:  |     |    |  |
|----|-------------------------|-----------------|-----------|--------|---|-----|----|--|
| 1b | What is your weight?    |                 | kg        |        | in the last six months?   |     |    |  |
| 1a | What is your height?    |                 | cm        | 1c     | Apart from intentional weight loss (eg diet) or<br>pregnancy, have you lost more than 6 kilograms | Yes | No |  |

- a Cancer, leukaemia, Hodgkin's disease, lymphoma or a brain or spinal tumour?
- **b** Heart disease, angina, a heart attack, heart abnormality or defect, heart valve disorder or an irregular heart beat?
- c A stroke, mini stroke, transient ischaemic attack (TIA) or a brain or subarachnoid haemorrhage?
- d Multiple sclerosis, Parkinson's disease, Alzheimer's disease, paralysis or paraplegia?
- e Visual disturbance, blurred or double vision, optic or retrobulbar neuritis?
- **f** Tingling, pins and needles, numbness, a tremor or any loss of feeling, balance or coordination, for which you consulted a doctor or hospital?
- **g** Have you ever tested positive for HIV, Hepatitis B or C or are you awaiting the results of such a test? (If the result was negative, the fact of having an HIV test will not in itself have any effect on your acceptance terms for insurance)

|     | <br> |  |
|-----|------|--|
| Yes | No   |  |

| Question<br>Reference | Please list in this box the disorder(s), date of disorder(s) and duration, treatment, result of investigations, time off work and when. Continue in the box at the end of this section if necessary | Name, address, tel/fax of doctor or clinic/hospital attended. |
|-----------------------|---|---|
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |

# Health questions - First (or only) life (continued)

| 3 | In the last 5 years have you had any of the following:   |                |
|---|--|----------------|
|   | <b>a</b> Any lump that has appeared or grown in size, or a mole or freckle that has bled, caused pain o changed in appearance?   | r Yes No       |
|   | <b>b</b> Raised blood pressure or raised cholesterol for which treatment, further readings or a change were advised?   | in diet Yes No |
|   | <b>c</b> Asthma, bronchitis, tuberculosis, coughing with blood or any chest, lung or breathing disorder?   | ? Yes No       |
|   | d Recurrent headache for which you have consulted a doctor or any epilepsy, seizure, fit or black  | kout? Yes No   |
|   | e Any impairment of vision or hearing or any disorder of the eyes or ears? (You may ignore sight problems corrected by glasses or contact lenses but you must tell us about all hearing problem if corrected by hearing aid(s))  |                |
|   | f Back pain, neck pain, sciatica, joint pain, arthritis, repetitive strain injury or any other disorder of<br>muscles, bones or limbs for which you have consulted a doctor, hospital, physiotherapist, osted<br>chiropractor or any other type of medical practitioner or for which you have taken time off wor | opath,         |
|   | <b>g</b> Any form of liver disorder including jaundice, hepatitis or cirrhosis?  | Yes No         |
|   | h Diabetes, Crohn's disease or colitis?  | Yes No         |
|   | i Any disorder of the kidneys?   | Yes No         |
|   | j Treatment or a positive test for any disease which was transmitted sexually?   | Yes No         |
|   | ${f k}$ (i) Any mental illness or eating disorder or have you attempted self-harm or taken an overdout   | se? Yes No     |
|   | (ii) Any other feeling of depression, anxiety, stress or fatigue that you have reported to a doct<br>hospital, nurse, psychologist or psychiatrist or any other type of medical practitioner?  | tor, Yes No    |
|   | l Within the last 5 years have you been exposed to the risk of HIV infection?<br>(HIV can be caught through unsafe sex, intravenous drug abuse, or blood transfusions or surge<br>undertaken outside the European Union)   | Yes No         |

| Question<br>Reference | Please list in this box the disorder(s), date of disorder(s) and duration, treatment, result of investigations, time off work and when. Continue in the box at the end of this section if necessary | Name, address, tel/fax of doctor or clinic/hospital attended. |  |
|-----------------------|---|---|--|
|                       |   |   |  |
|                       |   |   |  |
|                       |   |   |  |
|                       |   |   |  |
|                       |   |   |  |
|                       |   |   |  |
|                       |   |   |  |
|                       |   |   |  |
|                       |   |   |  |

# Health questions - First (or only) life (continued)

#### 4 In the last 2 years, other than for those conditions you have already mentioned:

**a** Have you had any medical consultation (for example with a doctor, consultant, psychiatrist, clinic, physiotherapist or any other type of medical practitioner) or attendance at a hospital as an inpatient or outpatient?

| Yes | No |  |
|-----|----|--|
| Yes | No |  |

Yes

Yes

No

No

**b** Have you had, or been advised to have, any medical investigation, x-ray, scan or test?

(For this question, you do not need to give details of occasional consultations with your regular doctor for colds, flu, or consultations for oral contraceptive pills, smear tests, well man/woman check-ups where the results are known and were normal)

| Question<br>Reference | Please list in this box the disorder(s), date of disorder(s) and duration, treatment, result of investigations, time off work and when. Continue in the box at the end of this section if necessary | Name, address, tel/fax of doctor or clinic/hospital attended. |
|-----------------------|---|---|
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       | <b>nths</b> have you been prescribed any drug, medicine or tablet, or have you had any oth reatment (for example physiotherapy, psychotherapy)?   | er Yes No   |

- **6** In the last 6 months have you had any medical symptom, change in your physical or mental health or change in your physical or mental ability for which you have not consulted a doctor, hospital or medical practitioner? (For this question, you do not need to give details of colds and flu which have lasted less than 2 weeks in total)
- 7 In the next 12 months are you due to have any consultation or check-up in connection with any medical symptom or condition, or are you waiting for the result of any medical investigation?
- 8 Other than the information you have already provided, have you ever had an illness or medical condition that has lasted more than 3 months and which affected your ability to study or perform normal daily activities or for which you took more than 2 weeks off work?

| Question<br>Reference | Please list in this box the disorder(s), date of disorder(s) and duration, treatment, result of investigations, time off work and when. Continue in the box at the end of this section if necessary | Name, address, tel/fax of doctor or clinic/hospital attended. |
|-----------------------|---|---|
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |

5

# Health questions – First (or only) life (continued)

Additional information

# Part 9: Health questions – Second Life

All the questions we ask are relevant and important. You must answer them accurately and completely to the best of your knowledge. If you do not, we may have the legal right to cancel any policy issued as a result of your application and to not pay any claim.

# If the answer to any question is 'Yes' please give full details disclosing all facts as they can influence the assessment and acceptance of the application.

| 1a | What is your height?                    | ] cm <b>1c</b> | Apart from intentional weight loss (eg diet) or pregnancy, have you lost more than 6 kilograms | Yes | No |  |
|----|---|----------------|--|-----|----|--|
| 1b | What is your weight?                    | kg             | in the last six months?  |     |    |  |
| 2  | Do you currently have or have you ever  | had any of th  | e following:   |     |    |  |
|    | a Cancer, leukaemia, Hodgkin's disease, | lymphoma or    | a brain or spinal tumour?  | Yes | No |  |
|    |   |                |  |     |    |  |

- **b** Heart disease, angina, a heart attack, heart abnormality or defect, heart valve disorder or an irregular heart beat?
- **c** A stroke, mini stroke, transient ischaemic attack (TIA) or a brain or subarachnoid haemorrhage?
- d Multiple sclerosis, Parkinson's disease, Alzheimer's disease, paralysis or paraplegia?
- e Visual disturbance, blurred or double vision, optic or retrobulbar neuritis?
- **f** Tingling, pins and needles, numbness, a tremor or any loss of feeling, balance or coordination, for which you consulted a doctor or hospital?
- **g** Have you ever tested positive for HIV, Hepatitis B or C or are you awaiting the results of such a test? (If the result was negative, the fact of having an HIV test will not in itself have any effect on your acceptance terms for insurance)

| Yes | No |  |
|-----|----|--|
| Yes | No |  |

| Question<br>Reference | Please list in this box the disorder(s), date of disorder(s) and duration, treatment, result of investigations, time off work and when. Continue in the box at the end of this section if necessary | Name, address, tel/fax of doctor or clinic/hospital attended. |
|-----------------------|---|---|
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |

| 3 | In the last 5 years have you had any of the following:            |   |     |    |  |  |
|---|---|---|-----|----|--|--|
|   | <b>a</b> Any lump that has appeared or gro changed in appearance? | wn in size, or a mole or freckle that has bled, caused pain or  | Yes | No |  |  |
|   | <b>b</b> Raised blood pressure or raised ch were advised?         | olesterol for which treatment, further readings or a change in diet   | Yes | No |  |  |
|   | <b>c</b> Asthma, bronchitis, tuberculosis, co                     | bughing with blood or any chest, lung or breathing disorder?  | Yes | No |  |  |
|   | <b>d</b> Recurrent headache for which you                         | have consulted a doctor or any epilepsy, seizure, fit or blackout?  | Yes | No |  |  |
|   |   | g or any disorder of the eyes or ears? (You may ignore sight<br>contact lenses but you must tell us about all hearing problems, even  | Yes | No |  |  |
|   | muscles, bones or limbs for which                                 | pain, arthritis, repetitive strain injury or any other disorder of the you have consulted a doctor, hospital, physiotherapist, osteopath, nedical practitioner or for which you have taken time off work? | Yes | No |  |  |
|   | <b>g</b> Any form of liver disorder including                     | jaundice, hepatitis or cirrhosis?   | Yes | No |  |  |
|   | h Diabetes, Crohn's disease or colitis                            | ?   | Yes | No |  |  |
|   | i Any disorder of the kidneys?                                    |   | Yes | No |  |  |
|   | j Treatment or a positive test for any                            | v disease which was transmitted sexually?   | Yes | No |  |  |
|   | ${f k}$ (i) Any mental illness or eating di                       | sorder or have you attempted self-harm or taken an overdose?  | Yes | No |  |  |
|   |   | n, anxiety, stress or fatigue that you have reported to a doctor,<br>r psychiatrist or any other type of medical practitioner?  | Yes | No |  |  |
|   |   | en exposed to the risk of HIV infection?<br>e sex, intravenous drug abuse, or blood transfusions or surgery   | Yes | No |  |  |

undertaken outside the European Union)

Health questions – Second life (continued)

| Question<br>Reference | Please list in this box the disorder(s), date of disorder(s) and duration, treatment, result of investigations, time off work and when. Continue in the box at the end of this section if necessary | Name, address, tel/fax of doctor or clinic/hospital attended. |
|-----------------------|---|---|
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |

| lealth questio        | ons – Second life (continued)   |   |
|-----------------------|---|---|
| n the last 2 yea      | rs, other than for those conditions you have already mentioned:   |   |
|                       | any medical consultation (for example with a doctor, consultant, psychiatrist, clinic,<br>st or any other type of medical practitioner) or attendance at a hospital as an inpatien  | Yes No  |
| Have you had          | , or been advised to have, any medical investigation, x-ray, scan or test?  | Yes No  |
| for colds, flu,       | tion, you do not need to give details of occasional consultations with your regular doc<br>or consultations for oral contraceptive pills, smear tests, well man/woman check-ups<br>ults are known and were normal)  | tor   |
| Question<br>Reference | Please list in this box the disorder(s), date of disorder(s) and duration, treatment, result of investigations, time off work and when. Continue in the box at the end of this section if necessary   | Name, address, tel/fax of doctor or clinic/hospital attended.       |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       |   |   |
|                       | onths have you been prescribed any drug, medicine or tablet, or have you had any othe treatment (for example physiotherapy, psychotherapy)?   | er Yes No   |
| n your physical c     | <b>Iths</b> have you had any medical symptom, change in your physical or mental health or chan<br>r mental ability for which you have not consulted a doctor, hospital or medical practitioner'<br>, you do not need to give details of colds and flu which have lasted less than 2 weeks in to | ?   |
|                       | <b>onths</b> are you due to have any consultation or check-up in connection with any medic<br>dition, or are you waiting for the result of any medical investigation?   | cal Yes No  |
| ondition that ha      | i <b>nformation you have already provided</b> , have you ever had an illness or medical<br>as lasted more than 3 months and which affected your ability to study or perform norm<br>for which you took more than 2 weeks off work?  | Yes No  |
| Question<br>Reference | Please list in this box the disorder(s), date of disorder(s) and duration, treatment, result of investigations, time off work and when. Continue in the box at the end of this section if necessary   | Name, address, tel/fax of<br>doctor or clinic/hospital<br>attended. |
|                       |   |   |
|                       |   |   |
|                       |   |   |

# Health questions – Second life (continued)

Additional information

# Part 10a: Applicant(s) details

The Applicant(s) is/are the person(s) who are to be the owner(s) of the policy

# Is/are the applicant(s):

| _ | _ |   | _ |   |  |
|---|---|---|---|---|--|
|   |   |   |   |   |  |
|   |   |   |   |   |  |
| - | - | - | - | - |  |

both lives assured?

the first (or only) life assured?

the second life assured?

neither life/lives assured? If neither, please complete Part 10b in full.

# Part 10b: To be completed when applicant(s) are not life/lives assured.

|    |  | First (or only) life | Second life    |
|----|--|----------------------|----------------|
| 1  | Title  | Mr Mrs Miss Ms       | Mr Mrs Miss Ms |
|    |  | Male Female          | Male Female    |
| 2  | Surname/Family name  |                      |                |
| 3  | First name(s)  |                      |                |
| 4  | Company/trust name   |                      |                |
| 5  | Current address (including street name, town and area code if known) |                      |                |
|    |  |                      |                |
| 6  | Telephone number(s)  | Work                 | Work           |
| 0  |  |                      |                |
|    |  | Home                 | Home           |
| 7  | Email Address  |                      |                |
| 8  | ID or passport number  |                      |                |
| 9  | Date of birth (dd/mm/yyyy)   |                      |                |
| 10 | Marital status   |                      |                |
| 11 | Nationality  |                      |                |
| 12 | Town of birth  |                      |                |
| 13 | Country of birth   |                      |                |
| 14 | Country of permanent residence (if different to above)               |                      |                |
| 15 | Relationship or nature of interest in the person(s) named in Part 2  |                      |                |

# Part 11: Access to existing medical reports

# Please note we might not contact your doctor. Even if we do, you must still disclose all the facts when completing this application form.

We may need to get medical reports to support your application. Before we can ask any doctor that you have consulted to fill in a report, we need your permission.

You do not need to give your permission, but if you do not, we may not be able to go ahead with your application. This does not prevent you from applying to other companies for insurance.

We ask your doctor not to reveal information about:

- Negative tests for HIV, hepatitis B or C; or
- Any sexually-transmitted diseases unless there could be long-term effects on your health.

The information you and your doctor provide about your health may result in us:

- Refusing to provide insurance;
- Increasing premiums above standard rates;
- Applying an exclusion to the cover; or
- Setting premiums at standard rates.

If you have any questions relating to the process of getting, assessing or storing medical information, please write to:

The Chief Medical Officer, c/o Friends Provident International Limited, Emaar Square, Building 6, Floor 5, PO Box 215113, Dubai, United Arab Emirates.

# Part 12: Declaration

### This Declaration must be signed by all persons involved in this application.

- This application is my official request to enter into a contract with Friends Provident International Limited providing the foregoing policy. I understand and accept that the contract will be on Friends Provident International Limited's normal terms and conditions.
  - I understand and accept that Friends Provident International Limited is subject to the supervisory arrangements and laws of the United Arab Emirates and the Isle of Man.
- I understand and accept that International Protector Middle East is governed by the laws of the United Arab Emirates and all disputes relating to a policy shall be subject to the jurisdiction of the courts of the United Arab Emirates, except as otherwise expressly agreed by the parties in writing.
- I understand and accept that this application can only be accepted by employees of Friends Provident International Limited and that no other parties have the necessary authority to create a binding contract.
- I/We acknowledge that in the event of any premium tax or withholding tax being levied in my/our country of residence it will be my/our responsibility to increase the regular premium by an amount equal to the liability or to settle the liability directly with the relevant tax authorities.
- 3 Where I am a life assured but not an applicant, I consent for this application to proceed on my life.
- I understand and accept Friends Provident International Limited may require sight of my medical records to consider a claim.
  - I authorise any doctor, physician, practitioner, hospital, clinic, insurance or reinsurance company, employer, other individual organisation or government office that has any records or knowledge of me or my health to disclose to Friends Provident International Limited any information for the purpose of considering a claim. This authorisation shall irrevocably bind my successors and assigns and remain valid, notwithstanding my death or incapacity, and a copy of this authorisation shall be as effective and valid as the original.
- I understand that information given to Friends Provident International Limited in connection with this application may be used by Friends Provident International Limited in its consideration of any claim in future and may be shared with a third party eg medical examiner, to help in the assessment of a claim.
  - I understand that you will pass the information about any claim concerning critical or disability illness insurance to the Association of British Insurers (ABI) so that they can make it available to other insurers. I also understand that, in response to any searches you make in connection with this claim, the ABI may pass you information it has received from other insurers.

- I understand and accept that the terms and conditions and a copy of this completed application are available on request and that I should retain any documents or correspondence received from Friends Provident International Limited in relation to my policy.
  - I understand and accept that where I am applying on the advice of a Financial Adviser, that Financial Adviser is acting on my behalf and not as an agent of Friends Provident International Limited.
- I have read Part 1 Introduction and my answers to the questions in this application and declare that, to the best of my knowledge and belief, all the information I have given is true and that no fact has been withheld. I understand I must ensure that all facts I disclosed to my Financial Adviser in answer to the questions in this application are accurately recorded in this application. I understand and accept that failure to disclose a fact or the giving of false information may give Friends Provident International Limited the right to cancel from inception any policy issued as a result of this application and may invalidate any future claim.
  - I understand that I must tell Friends Provident International Limited without delay if my health or circumstances change before Friends Provident International Limited assumes risk for the policy applied for.
- I accept that if I am required to have a medical examination, the replies to the medical examiner's questions will form part of this application.
- 9 I agree to you asking any doctor I have consulted about my physical or mental health to provide medical information so you may assess this application. You may gather relevant information from other insurers about any other applications for life, critical illness, sickness, disability, accident or private medical insurance on my life that I have applied for. I authorise those asked to provide medical and policy information when they see a copy of this consent form.
- 10 You will be able to cancel your plan up to 30 days from the day you receive the cancellation notice. You will receive a refund of the premium paid. A cancellation notice that provides you with more detail, including when the cancellation period begins and ends and how to exercise it will be issued by post to you when the policy documents are produced.
- I confirm that the information included in this application form has been entered by myself or with my knowledge and that the signature placed on the application is my signature.

# **Declaration (continued)**

### **Data Protection**

Please read this privacy notice carefully. Please be aware that this is a short version of our privacy policy and you should visit **www.fpinternational.com/legal/privacy-and-cookies.jsp** to view the full policy.

Friends Provident International Limited ("FPIL") is the controller of your personal data processed in connection with this application and product. The data which we process is that which you provide in this form such as your names, contact details and information about medical history. As well as obtaining data directly from yourself, we may obtain additional information from your doctor(s) as further described in this application form.

We use your information to process and underwrite your application, administer your policy and handle any claims, to help detect and prevent fraudulent activity, and for customer profiling and marketing. We only retain your data for as long as is necessary for the maintenance of your contract, or for legal or regulatory requirements.

We may share your data with third parties who provide services to us, some of whom may be located outside of the Isle of Man, European Economic Area (EEA), or country in which your data was collected. In these cases we make sure that your data is protected to the same standards as in the Isle of Man, EEA, or country of data collection. We may also share your data with law enforcement and regulatory bodies, other insurers, your insurance intermediary and their service providers.

Data protection laws require us to tell you what legal basis we use for processing your personal data. In general, the processing is necessary to perform a contract with you, or to take steps requested by you before entering into this contract.

We will not normally carry out any direct marketing campaigns but if we do, we will always contact you first and give you the opportunity to opt in to direct marketing before any communications of this nature take place. We may process data about you which the law considers to be sensitive, in particular health information. In this case, we base our processing on your freely given, informed, specific consent or that the processing is necessary for the establishment, exercise or defence of legal claims. We may also process this type of data about other people you wish to insure such as family members. Please tell these people to read this privacy notice and our privacy policy so that they understand how FPIL may use their personal data.

By proceeding with this application:

- You understand that we will use information about you, including information about health, for the above purposes.
- You are confirming that any other person (eg a family member or other individual covered by your insurance policy, or whose information is relevant to use providing this policy coverage) whose information you are providing understands and has no concerns about their information being used in this way.

NOTE: If you have any concerns about use of information for these purposes, you should not proceed with this application as we may be unable to provide you with a policy. You can also contact us at any time if you would like to ask us to cease using your information, but this may result in your policy being cancelled.

You have various rights in relation to your personal data including accessing your data, and in some limited circumstances objecting to processing or having your data erased.

You can find out more information about how to exercise these rights and details of who to contact with queries on our privacy practices by viewing our full privacy policy available on our website **www.fpinternational.com/legal/privacy-and-cookies.jsp** or it can be provided upon request from our Data Protection Officer, Friends Provident International Limited, Royal Court, Castletown, Isle of Man, British Isles IM9 1RA.

Please ensure you have read and understood the declaration in Part 12. By signing below, you are confirming that you have read and understood the information contained

|  | First (or only) Life Assured<br>(who will also be the applicant if Part<br>10b not completed) | Second Life Assured<br>(who will also be the applicant if Part<br>10b not completed) |
|--|---|--|
| Signature                                      |   |  |
| Name (block capitals)                          |   |  |
| Date (dd/mm/yyyy)                              |   |  |
| * Application must be received by Friends Prov | ident International Limited within six weeks of t   | he date of signing   |
| Only complete the following if Part 10 is co   | mpleted   |  |
|  | First applicant (if applicable)   | Second applicant (if applicable)   |
| Signature                                      |   |  |
| Name (block capitals)                          |   |  |

Date (dd/mm/yyyy)

Capacity

# Complete the following for all applications

Country where advice given

Country where application signed

# Part 13: Appointment of Third Party Payee as Beneficiary

You may use this section to nominate a beneficiary to receive the death benefits. Important: Using this form may not be an effective solution if your objective is to reduce the inheritance tax/estate duties payable by your estate on death. We recommend that you obtain legal advice.

### \* Delete as appropriate

### **To: Friends Provident International Limited**

Subject to any future revocation or appointment, I/we\* hereby appoint the following person/persons\* as beneficiary in the share / shares\* indicated below.

This appointment does not apply to any Critical Illness and Disability Benefit, Terminal Illness Benefit or Total and Permanent Disability Benefit if included in the policy.

### Full name and address of the beneficiary

### Share of benefit (%)

| <br> | <br> | <br>[] |
|------|------|--------|
|      |      |        |
| <br> | <br> | <br>[] |
|      |      |        |
| <br> | <br> |        |
|      |      |        |
| <br> | <br> |        |

### Certified identification and verification of residential address for each beneficiary will be required at the time of the claim.

In the event that at the time of any payment you are unable to contact the beneficiary, you should make enquiries of the following person/persons\* for the purposes of locating the beneficiary:

| Name of contact  |  |
|------------------|--|
| Address          |  |
| Telephone number |  |
| Email address    |  |

# If no contact name is given, this will not affect the validity of this appointment. Names and details of other contact persons may be attached if desired.

I/We\* confirm that I/we\* have taken legal advice before signing this form or I/we\* have elected not to do so.

I/We\* also understand that the beneficiary appointment made on this form shall be revoked by any surrender assignment or disposal of the policy and by my death/the death of the survivor of us\* if at my death/the death of the survivor of us\* I am/we are\* survived by other persons named as life assured on the schedule to the policy.

This form shall form part of the policy and the appointment is made in accordance with the relevant provision of the policy.

#### Signed (All joint policyholders must sign)

| Signature         |  |
|-------------------|--|
| Date (dd/mm/yyyy) |  |
| Signature         |  |
| Date (dd/mm/yyyy) |  |

# Part 14: Payment Details

### Banker's standing order/telegraphic transfer

Most banks insist on completion of their own standing order form. Please contact your own bank for setting up your standing order after we have confirmed your premium amount.

Please ensure when setting up the standing order all premiums need to be paid **net of charges** to ensure the full premium amount is received by us.

Please forward a copy of the standing order form stamped with the official bank stamp.

Please take care to ensure the correct account is used on the standing order (see below for details)

### Cheque/post dated cheques

Please make cheques payable to **Friends Provident International Limited**. These should be forwarded through your Financial Adviser, or alternatively can be sent directly to us at the address below.

Please do not forward cheques until Friends Provident International has confirmed your premium, following underwriting.

Please ensure all cheques are clearly referenced on the reverse with your policy number

Friends Provident International Limited Building 6, Floor 5

Emaar Square PO Box 215113 Dubai UAE

# This account can be used when paying for GBP premiums from any currency

| Bank   | HSBC  |
|--|---|
| Postal address                               | 8 Canada Square, London E14 5HQ, United Kingdom |
| Account name                                 | Friends Provident International Limited         |
| Sort Code                                    | 40-19-38  |
| SWIFT/BIC Code                               | MIDLGB22  |
| Account number                               | 22566621  |
| IBAN   | GB86MIDL40193822566621                          |
| The transfer amount should be written in GBP | GBP   |

### OR

| Bank           | HSBC, Dubai                             |
|----------------|---|
| Postal address | PO Box 66 Dubai, UAE                    |
| Account name   | Friends Provident International Limited |
| SWIFT/BIC Code | BBMEAEAD                                |
| Account number | 025-171067-212                          |
| IBAN           | AE250200000025171067212                 |

| Payment details (continued)  |  |   |
|--|--|---|
| This account can be used when paying for   | Bank   | HSBC  |
| EUR or USD premiums from any currency<br>except AED                                  | Postal address   | 8 Canada Square, London E14 5HQ, United Kingdom |
|  | Account name   | Friends Provident International Limited         |
|  | Sort Code  | 40-05-15  |
|  | SWIFT/BIC Code   | MIDLGB22  |
|  | EUR Account number   | 58980092  |
|  | USD Account number   | 58980076  |
|  | EUR IBAN:  | GB95MIDL40051558980092                          |
|  | USD IBAN:  | GB42MIDL40051558980076                          |
|  | The transfer amount should be written in EUR or USD  | EUR or USD                                      |
|  |  |   |
| This account can be used when paying<br>for AED premiums from an AED<br>account only | Bank   | HSBC, Dubai                                     |
|  | Postal address   | PO Box 66 Dubai, UAE                            |
|  | Account name   | Friends Provident International Limited         |
|  | SWIFT/BIC Code   | BBMEAEAD  |
|  | Account number   | 025-171067-437                                  |
|  | IBAN:  | AE61020000025171067437                          |
|  | The transfer amount should be written in AED   | AED   |
|  |  |   |
| This account can be used when paying for   | Bank   | HSBCi   |
| USD premiums from an AED account.  | Postal address   | PO Box 66 Dubai, UAE                            |
|  | Account name   | Friends Provident International Limited         |
|  | SWIFT/BIC Code   | BBMEAEAD  |
|  | Account number   | 025-171067-211                                  |
|  | IBAN:  | AE52020000025171067211                          |
|  | The second construction of the second |   |

The transfer amount should be AED written in AED

| This account can be used when paying for | Ba |
|--|----|
| USD premiums from any currency.          |    |
|  | Pc |

| Bank   | HSBC                                    |
|--|---|
| Postal address                               | PO Box 66 Dubai, UAE                    |
| Account name                                 | Friends Provident International Limited |
| SWIFT/BIC Code                               | BBMEAEAD                                |
| Account number                               | 025-171067-211                          |
| IBAN:  | AE52020000025171067211                  |
| The transfer amount should be written in USD | USD                                     |

# Payment details (continued)

### **Credit Card Authority**

Available for sterling, US dollar and euro monthly and annual payments for terms of 2 years or more only.

This form supersedes any previous instructions held.

# Please use BLOCK CAPITALS

I authorise Friends Provident International Limited, Royal Court, Castletown, Isle of Man, British Isles, IM9 1RA; Telephone: +44(0) 1624 821212; Fax: +44(0) 1624 824405, to charge the premium below, to my credit card account for this insurance policy. This authorisation is to remain in effect until I cancel it by written notification to Friends Provident International Limited at least 30 days in advance of the intended date of cancellation.

| Name of cardholder  | Bank                        |  |
|---|-----------------------------|--|
| Credit card number  |                             |  |
| Expiry date   | (month) (year)              |  |
|   | Mastercard VISA credit card |  |
| with sum of (premium amount if known)<br>Please leave blank*            |                             |  |
| Currency  |                             |  |
| Collected on the (premium due date)<br>(dd/mm/yyyy) Please leave blank* |                             |  |
| And on the same day until further notice                                | Monthly Yearly              |  |
| Address of credit card holder<br>(as held by the card provider)         |                             |  |
| Signature   |                             |  |
| Date (dd/mm/yyyy)   |                             |  |

# Important notes

- 1 Please note that debit cards cannot be accepted for premium payments.
- 2 Please note that some credit cards cannot be used outside their country of issue and therefore we strongly recommend that you contact your card issuer to ensure your card can be used in this instance.
- \* I understand that Friends Provident International Limited will complete these once the premium amount is finalised

# Important information

Any references to 'we', 'us' and 'our', refer to Friends Provident International. Friends Provident International is a business name for Friends Provident International limited.

The information given in this document is based on the understanding of Friends Provident International Limited of current United Arab Emirates and Isle of Man law and taxation practice, as at May 2017, which may change in the future.

No liability can be accepted for any personal tax consequences of this scheme or for the effect of future tax or legislative changes. We do not condone tax evasion and our products and services may not be used for evading your tax liabilities.

All policyholders will receive the protection of the Life Assurance (Compensation of policyholders) Regulations 1991 of the Isle of Man, wherever their place of residence.

Whilst resident in the United Arab Emirates, complaints we cannot settle can be referred to the United Arab Emirates Insurance Authority or if you wish to the Financial Services Ombudsman Scheme for the Isle of Man.

If you are not resident in the United Arab Emirates or are no longer resident in the United Arab Emirates, complaints we cannot settle can be referred to the Financial Services Ombudsman Scheme for the Isle of Man.

Some telephone communications with the Company are recorded and may be randomly monitored.

### LEGAL INTERPRETATION

International Protector Middle East is governed by the laws of the United Arab Emirates and all disputes relating to a policy shall be subject to the jurisdiction of the courts of the United Arab Emirates, except as otherwise expressly agreed by the parties in writing.

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Friends Provident International Limited: Registered and Head Office: Royal Court, Castletown, Isle of Man, British Isles, IM9 1RA. Telephone: +44 (0)1624 821212 | Fax: +44 (0)1624 824405 | Website: www.fpinternational.com. Isle of Man incorporated company number 11494C. Authorised and regulated by the Isle of Man Financial Services Authority. Provider of life assurance and investment products. Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request. **Dubai branch:** PO Box 215113, Emaar Square, Building 6, Floor 5, Dubai, United Arab Emirates. Telephone: +9714 436 2800 | Fax: +9714 438 0144 | Website: www.fpinternational.ae. Registered in the United Arab Emirates with the UAE Insurance Authority as an insurance company. Registration date, 18 April 2007 (Registration No. 76). Registered with the Ministry of Economy as a foreign company to conduct life assurance and funds accumulation operations (Registration No. 2013). Friends Provident International is a registered trademark and trading name of Friends Provident International Limited.